DIGITAL CONTINUITY

Your Domain Should Not Depend on Someone Else’s Email

You need to change suppliers and are asked for domain access. You have the design invoice but do not know where the domain is registered. Renewal notices reach the previous developer’s email. While everything works, the dependency is easy to overlook.

Locate the Account as Well as the Name

Confirm which registrar manages the domain, who controls the account and which people can administer it. Check that contact details are correct and recovery uses methods controlled by the business. Paying for hosting and controlling the domain are separate matters.

Avoid sending the only renewal notice to the same email that could stop working if the domain expires. Prepare an authorised alternative contact and review the payment method. Enabling automatic renewal does not establish that the next payment will succeed.

Before Changing Where It Points

- Keep a protected record of the current configuration and who authorises changes.
- Identify the records supporting the website, email and connected service verification.
- Agree with the supplier how to return to the previous configuration if something fails.
- Afterwards, check the website and both incoming and outgoing email. A working homepage does not establish that the handover is complete.

At handover, request the appropriate access, named owners and renewal date. An agency can continue administering the domain through agreed permissions and an exit procedure. The business should know how to regain control without depending on finding one particular person.

A website designed to withstand local power cuts still needs these decisions. Distributing its pages does not resolve a missed renewal or an inaccessible registrar account.

Changes, locks and transfers depend on the registrar and the domain’s status. This review reduces

dependencies; it does not guarantee absolute availability or an immediate transfer.

A Check You Can Run

Before a migration, make a record of the website destination and the records used for email. In a hypothetical move, changing the website host does not imply moving the mail service. Confirm who can approve each change and how to restore the prior configuration. Keep the account’s recovery route independent of a mailbox that the same change could interrupt.

Continue with: The Email That Recovers Your Accounts Needs a Way Back In.
https://systems.kavaliero.com/en/blog/the-email-that-recovers-all-your-accounts

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